



The Barn Dinner Theatre
120 Stage Coach Trail
Greensboro, NC 27409

April 30, 2020

Dear Barn Dinner Theatre Customer,

First and foremost, I hope this email finds you safe and healthy during these challenging times. Because of the state mandated Stay-At-Home order, The Barn Dinner Theatre is current closed and will remain closed until the Governor's mandate is lifted. Anyone with upcoming tickets will be issued a credit, and once it is safe to return to work, we will be happy to reschedule your reservation. Although we have not determined our exact reopening date, I did want to provide you with an update and share some changes you can expect at The Barn.

- **Reduced Capacity**

It is almost certain that when we reopen this summer, we will need to temporarily operate at a reduced capacity as to adhere to guidelines that will be in place for restaurants, entertainment venues and social gatherings. Our team is working on plans to adjust our seating chart to create more space between parties. In addition, we will not be seating guests in different parties at shared tables during this time period.

- **Dining Options**

To further ensure the health and wellness of our customers, at least for the time being, we will be modifying our buffet to be served by staff members to each guest with a limited number allowed in the buffet line. We will also modify dinner service to eliminate potential handling of dishes, or utensils by multiple guest.

- **Health and Safety**

We are in the process of developing a strict Return-To-Work Protocol for our employees that will include a health screening and questionnaire that all employees will need to complete before they are able to return to work. Please know we are committed to do everything we can to assure that when we are able to open our doors, it will be safe for both our employees and guests.

- **Rescheduling and Cancellations**

Many of you have experienced a canceled performance due to this. We are happy to continue to provide full credits from those reservations that will be on your account at The Barn Dinner Theatre and can be applied toward future ticket purchases. We are also able to offer a gift certificate which will be valid for 2 years rather than the standard 1 year. If you would like to request a gift certificate instead of a credit, please email our box office at boxoffice@barndinner.com. Current ticketholders will be contacted by the box office team when operations

resume. We are extremely grateful to you for your patience and understanding as we do our very best to navigate this challenging undertaking.

Although our curtains are down and our stages are currently dark, we are working hard on our reopening plan as well as our 2021 Season. We will continue to follow the orders and guidance as issued by the Governor of North Carolina and plan to reopen when it is deemed safe for both our employees and customers to enjoy a *Dinnertainment* experience once again. I'm so thankful for all of your encouragement during these uncertain times and appreciate the support you've given The Barn Dinner Theatre over the last 56 years, allowing us to continue to be America's longest running dinner theatre. Please be safe, stay healthy, social distance and we will get through this together.

Respectfully,

Ric Gutiérrez, *General Manager*

- What should I do if I have a reservation to an affected performance?
 - Nothing! Our box office operations are currently suspended to comply with the Governor of North Carolina's order to Stay-At-Home. Once operations resume you will be contacted.
- Will Performances be rescheduled?
 - *9 to 5 The Musical* will be reprised this summer when we are able to resume performances. Some productions and special events may be rescheduled or cancelled. We are working with our playhouses in New York, directors, and cast members to assess availability. We will contact guest who had reservations to cancelled events if a replacement date is announced.
- How can I help?
 - Come visit us when we reopen! The best part of live theatre is seeing a full house of folks enjoying what these actors do best. We look forward to bringing you the quality Dinnertainment that you're accustomed to this summer!